

Dear Valued Customer,

Please be informed that there is a new scam variant, as informed by the Singapore Police Force.

1/ The scammers would post fake advertisements or phishing web links on search sites.

Scam advertisements

Fake telephone numbers are provided in such advertisements where the victims may unsuspectingly make contact, believing them to be genuine. The lines will be serviced by scammers impersonating staff of the purported financial institutions to convince victims into performing fund transfer to the fraudster's account.

Phishing web links

By clicking on these links, victims will be led to phishing websites and divulge their online financial services credentials, setting the stage for fraudulent activities.

2/ To prevent losses, please take note of the following precautionary measures

(a) Pay attention to the link of the sites even if the headline is relevant to the sites you searched. Such as highly similar characters (such as number 0 and letter O, number 6 and letter b, etc.) or are letters that are spelled wrongly

(b) Pay attention to any link you received and verify if it is related to you before proceeding

(c) Do not give your personal financial services credentials without verifying

If you encountered any related issues, please contact our Bank's Head of Operations Hotline immediately at (65)6771-5111 ext:333

Yours faithfully,

Shanghai Commercial & Savings Bank, Ltd.

Singapore Branch

親愛的客戶：

根據新加坡警察局的通知，公告新的騙局手法。

1、詐騙者會在搜索網站上發布虛假廣告或網絡釣魚鏈接。

#### 詐騙廣告

此類廣告中提供了虛假電話號碼，受害者可能會在不知情的情況下進行聯繫，並相信他們是真實的。這些線路將由詐騙者提供服務，他們將冒充所謂金融機構的工作人員，說服受害者將資金轉移到詐騙者的帳戶。

#### 釣魚網站鏈接

透過點擊這些鏈接，受害者將被引導至釣魚網站並洩露他們線上的金融服務帳戶憑證，從而為欺詐活動製造環境。

2、為防止損失，請注意以下預防措施

- a) 即使標題與您搜索的網站相關，也要注意網站的鏈接。如高度相似的符號（如數字 0 和字母 O、數字 6 和字母 b 等）或者是拼寫錯誤的字母
- b) 請注意您收到的任何鏈接，並在繼續之前驗證它是否與您有關
- c) 未經確認，請勿提供他人，您的個人金融服務帳戶憑證

如果您遇到任何相關問題，請立即聯繫本行作業部門專線 (65)6771-5111 分機：333